PROFESSIONAL VITA ROBERT STENSRUD, EdD, CRC

Work Experience

DRAKE UNIVERSITY

1988 - Present: Professor: Drake University School of Education Department of Leadership, Counseling and Adult Development:

- Taught Masters classes in Rehabilitation, Mental Health, and School Counseling
- Taught Doctoral classes and advised dissertations in Counseling and Educational Leadership
- Recruited, advised, maintained post-graduate relationships with students
- Developed and taught Rehabilitation Counseling off-campus cohorts in Iowa, Missouri, Kansas, New Mexico, Taiwan, and Singapore
- Secured and maintained accreditation from CORE and CACREP
- Participated on local, state, and national Boards representing the Rehabilitation Counseling program
- Served as Director of the National Rehabilitation Institute, reporting to School of Education and University administration
- Wrote Federal grants, managing all internal and external reporting
- Conducted research and published articles on rehabilitation systems, disability, employment, and rehabilitation education
- Coordinated activities with Federal Intergovernmental Committee on Disability Research (ICDR) regarding integration of "Demand-Side Employment" into Federal grant opportunities

1992 - 1998: Director, School of Education Institute for Collaborative Leadership in Education

- Designed and managed an \$8 million annual grants office within the School of Education to support faculty grant writing, monitored grant performance, and represented grant programs to the University and funding agencies
- Executive Director of Head Start and Early Head Start overseeing all executive functions and mental health consultation/referral
- Obtained federal funding for and coordinated university development of Student Disability Services unit
- 1991 1995 Counseling Department Chair,
 - Managing all operations of the department including faculty review, scheduling, admissions, and grievances
 - Revised School Counseling and Mental Health Counseling programs to be equivalent to CACREP accreditation standards
 - Developed and got a Rehabilitation Counseling degree program accredited by CORE

ST. LOUIS UNIVERSITY MEDICAL CENTER

1984 - 1988: Director, Executive Performance Lab, Assist Prof., Dept. of Hospital Administration

- Developed the initial business plan a consulting practice that assisted Catholic health care organizations and systems in coping with financial and competitive pressures related to Federal Medicare changes
- Led a team of 5 consultants who provided strategic planning, marketing and human resource planning and implementation, new product development and roll-out as specialty centers of excellence

- One of four Lead Managers charged with turning around troubled Catholic hospitals through the St. Louis University Catholic Health Initiative
- Taught classes in systems theory and leadership for the Master in Hospital Administration program
- Conducted research and published articles on organizational strategy, organizational culture, leadership, and design of integrated service systems to address prospective payment mechanisms
- Collaborated with consulting firms to design horizontal service distribution channels that linked primary, secondary, and tertiary health care in cost-effective management systems

UNIVERSITY OF NORTHERN IOWA

1978-1983: Instructor Department of Educational Administration and Counseling.

- Taught undergraduate and graduate classes in educational psychology and counseling
- Conducted the initial research and planning for UNI's Disability Resource Center
- Conducted research and published articles on positive psychology, stress management, empowerment, and disability
- Provided counseling through the University Counseling Center

PRIVATE PRACTICE

1978-1983: Disability Counseling and Business Consulting

- Provided individual and family counseling on disability management, health psychology, and advocacy
- Provided organizational consulting on disability management, occupational hygiene, job analysis/redesign

IOWA REHABILITATION EDUCATION AND SERVICES BRANCH, DEPARTMENT OF EDUCATION

1975-1978: Vocational Rehabilitation Counselor

- Provided Vocational Rehabilitation services at the State Mental Health Institute serving inpatients experiencing acute psychosis, substance abuse, and related disorders
- Provided VR services to adjudicated adolescents with psychiatric diagnoses
- Developed disposition plans and coordinated discharge planning with VR and community agencies
- Provided VR services to people with disabilities in the surrounding counties

Educational Experience

Ed.D. Drake University: Educational Leadership-Rehabilitation Counseling Specialization

Ed.S. University of Northern Iowa-College Student Personnel Services

M.A. University of Northern Iowa—Agency Counseling

B.A. Wartburg College—Majors in Psychology and English

Awards

- Rehabilitation Services Administration Commissioner's Award: Outstanding Achievement in Training of Rehabilitation Personnel--1998
- State of Iowa Governor's Award: Significant Contribution to Employment of People with Disabilities--2006
- Drake University Collier-Baker Endowed Professorship: Achievements in Scholarly Research and Professional Service: 2017

Memberships

- Commission on Certification of Rehabilitation Counselors, Certified Rehabilitation Counselor, 1993 to present
- American Counseling Association: American Rehabilitation Counseling Association and Association for Counselor Education and Supervision, 1993 to 2007, 2010 to 2017.

National Council on Rehabilitation Education, Institutional Member, 1993 to present

- National Institute on Disability and Rehabilitation Research, Disability Employment State of the Science Committee member, 2003 to 2009
- Rehabilitation Counseling Bulletin, Editorial Board, 1995 to 2017
- Journal of Occupational Rehabilitation, topical reviewer
- Scandinavian Journal of Rehabilitation, topical reviewer
- Journal of Vocational Rehabilitation, Editorial Board 2013 to 2015
- Journal of Rehabilitation Education, Editorial Board 1995 to 2008

Journal of Job Placement, Editor, 1999-2003

- National Institute on Disability and Rehabilitation Research, Standing Review Panel 1996 to 2002
- U.S. Department of Labor Office of Disability Employment Policy, Research Review Committee member, 2003 to 2007

Publications

2019:

- Gilbride, D., Stensrud, R, & Bruinekool, R. Enhanced demand side placement model to meet the needs of transition students. *Rehabilitation Research, Policy, and Education*. In Press.
- Stensrud, R., Gilbride, D., & Bruinekool, M. The childhood to prison pipeline: Early childhood trauma as reported by a prison population. *Rehabilitation Counseling Bulletin*, *62*, 195-208.
- Stensrud, R. What customers can teach us: Respecting how people navigate the disability, poverty, employment service system. *Review of Disabilities Studies*. Under Review.
- Stensrud, R. Best practices in WIOA co-enrollment: Recommendations for improving coordination among WIOA mandatory and strategic partners. *Journal of Rehabilitation Administration*, in press.

2016:

Bruinekool, M., & Stensrud, R. The demographics of blindness: Employment opportunities for people with visual impairments in rural, micropolitan, and metropolitan geographic areas. *Iowa Department for the Blind*, State Plan Report.

2015:

Stensrud, R. & Dennis, B. Failure points in service coordination for people with disabilities who are living in poverty. U.S. Employment and Training Administration. Disability Employment Initiative Final Report.

- Groomes, D., Stensrud, R., & Vandergoot, D. The interactive role of State Rehabilitation Council leaders with program evaluation and quality improvement specialists: Promoting effective data interpretation of consumer satisfaction. *Journal of Rehabilitation Administration*, *37*, 109-114.
- Stensrud, R., & Bruinekool, M. Consumers of Vocational Rehabilitation services: Satisfaction, optimism, and self-sufficiency. *Journal of Rehabilitation Administration*, 37, 79-88.
- Stensrud, R., & Dalin, K. Consumer satisfaction surveys: Their purpose and uses. *Journal of Rehabilitation Administration*, 37, 47-52.
- 2011:

Gilbride, D., & Stensrud, R. Job placement and employer consulting: services and strategies. In Syzmanski, E., & Parker, R., Eds.). Work and disability: issues and strategies in career development and job placement. Austin, TX: Pro-ed.

2010:

Stensrud, R. Quality assurance and One-Stop employment centers: Initiating a performance management system. *Journal of Rehabilitation Administration*, *34*, 61-72.

2009:

- Ishii, H., Gilbride, D., & Stensrud, R. Students' internal reactions to a one-week cultural immersion trip: a qualitative analysis of journals. *Journal of Multicultural Counseling & Development*, 37, 15-27.
- Stensrud, R., Bruinekool, M, Vandergoot, D. Program management, quality assurance, and research needs for public rehabilitation. *Journal of Rehabilitation Administration*, 33(2), 83-90.
- Stensrud, R, Stover-Wright, E., & Gilbride, D. If nobody is more than six degrees of separation from anyone else, why is unemployment such an issue for people with disabilities? *Rehabilitation Education*, 23, 97-106.
- Vandergoot, D., Borden, D., Stensrud, R., & Bruinkool, M. The evolution of quality in the state/federal partnership: Training perspectives on performance management. *Journal of Rehabilitation Administration*, 33(2), 113-120.

2008:

- Gilbride, D., & Stensrud, R. Why don't they just do it? *Rehabilitation Education*, 22, 125-132. **2007:**
- Stensrud, R. (2007). Employer development is all about risk: disability and an economy in motion. *Rehabilitation Counseling Bulletin*, 50, 226-237.

2006:

Stensrud, R. Moral hazards and disenfranchisement: why do so many kids with disabilities end up going nowhere? *Guidance & Counselling*, 21, 97-106.

2005:

Gilbride, D., Vandergoot, D., Golden, K., & Stensrud, R. Development and validation of an employer openness survey. *Rehabilitation Counseling Bulletin*, 49, 81-89.

2003:

- Gilbride, D., Stensrud, R., Vandergoot, D, & Golden, K. Identification of the Characteristics of Employers who are Open to Hiring and Accommodating People with Disabilities. *Rehabilitation Counseling Bulletin*, 46, 130-138.
- Stensrud, R., & Gilbride, D. Professional practice: placement. In T. Riggar & D. Maki (Eds.). *The profession and practice of rehabilitation counseling*. New York: Springer.

2002:

- Gilbride, D., & Stensrud, R. Employment strategies. In E. Szymanski & R. Parker (Eds.), *Work and Disability*. Austin, TX: pro-ed.
- Rehabilitation Services Administration. *Chronic kidney disease and Vocational Rehabilitation services*. 27^a Institute on Rehabilitation Issues. Rehabilitation Services Administration.

2001:

Stensrud, R. What employers want from us: interviews with employers. *Journal of Job Placement and Development*. Vol 16-17, 30-36.

- Gilbride, D., Stensrud, R., Ehlers, C., Evans, E., & Peterson, C. Employers' attitudes toward hiring persons with disabilities and Vocational Rehabilitation services. *Journal of Rehabilitation*, 66,17-23.
- Rehabilitation Services Administration. Using the Internet as a resource to the work of the Vocational Rehabilitation counselor. 26th Institute on Rehabilitation Issues. Author.

- Stensrud, R., & Gilbride, D. Improving the quality of employment outcomes by understanding the nature of work environments. *Journal of Job Placement*. 15, 9-15.
- Gilbride, D., & Stensrud, R. Expanding our horizons: Using the Internet in rehabilitation education. *Rehabilitation Education*. 13, 219-229.
- Stensrud, R., & Gilbride, D. Distance education at Drake University. *Rehabilitation Education*. 13, 197-200.
- Gilbride, D., & Stensrud, R. Demand-side job development and system change. *Rehabilitation Counseling Bulletin*. 42, 329-342.

1998:

Gilbride, D., Thomas, J., & Stensrud, R. Beyond status code 26: Development of an instrument to measure the quality of placement in the State-Federal program. *Journal of Applied Rehabilitation Counseling*, 29, 3-7.

1997:

Stensrud, R., Millington, M., & Gilbride, D. Professional practice: Placement. In Maki, D., & Riggar, T. Eds. *Rehabilitation counseling: Profession and practice*.

1994:

- Gilbride, D., Stensrud, R., & Johnson, M. Current models of placement and employer development: Research, competencies, and educational considerations, *Rehabilitation Education*, *7*, 215-239.
- Stensrud, R. What will it take to make rehabilitation a mature discipline? *Rehabilitation Education*, *8*, 181-183.
- Stensrud, R., & Gilbride, D. Revitalizing employer development: Placement in the ADA era, *Journal of Job Placement*, 9, 12-15.
- Stensrud, R., & Gilbride, D. The professional world of rehabilitation educators: Characteristics, satisfaction, and theoretical considerations, *Rehabilitation Education*, 8, 149-165.

1993:

Gilbride, D., & Stensrud, R. Challenges and opportunities for rehabilitation counselors in the Americans with Disabilities Act era, *NARPPS Journal*, *8*, 67-74.

1992:

- Gilbride, D, & Stensrud, R. Demand-side job development: A model for the 1990s, *Journal of Rehabilitation*, 58, 34-39.
- Gilbride, D., Stensrud, R., & Connolly, M. Employers' concerns about the ADA: Implications and opportunities for rehabilitation counselors, *Journal of Applied Rehabilitation Counseling*, 23, 45-47.

1991:

Gilbride, D., & Stensrud, R. Utilization and evaluation of textbooks and journals in rehabilitation education, *Rehabilitation Education*, *5*, 93-100.

- Stensrud, R. The transformation of value systems in contemporary society, *Personnel and Guidance Journal (Taiwan)*, 26, 47-51.
- Stensrud, R.. Assessment in counseling, Personnel and Guidance Journal (Taiwan), 26, 2-4.

Gilbride, D., Connolly, M., & Stensrud, R. Rehabilitation education for the private-for-profit sector, *Rehabilitation Education*, *4*, 155-162.

1988:

- Stensrud, R. Transpersonal counseling, Personnel and Guidance Journal (Taiwan), 24, 18-23.
- Stensrud, R. Developing a complete marketing campaign, *St. Anthony's Publications*, *10*, Whole monograph #6.
- Stensrud, R. Strategic product positioning, St. Anthony's Publications, 10, Whole monograph # 5.
- Stensrud, R. Channels of distribution, St. Anthony's Publications, 10, Whole monograph # 4.
- Stensrud, R., & Arrington, B. Marketing-oriented organizations: An integrated approach, *Health Progress*, 69, 86-89, 95.
- Stensrud, R. The new generation of executive performance research: Its implications for health care, *Hospitals and Health Services Administration*, *31*, 22-33.

1985:

- Stensrud, R. Leadership styles for times of change, *Health Progress*, 66, 30-33.
- Stensrud, R. Corporate strategies for Catholic hospitals, Health Progress, 66, 30-34.
- Stensrud, R. Not-for-profit hospitals need to shift gears to compete in changing environment, *Modern Healthcare*, 15, 110.
- Stensrud, R., and Gilgen, A. Type A behavior pattern and the tendency to cooperate or compete during a simulation negotiation activity, *Psychological Reports*, *57*, 917-918.

1984:

- Stensrud, R. Holistic health, in R. Corsini (Ed.). *Wiley Encyclopedia of Psychology*, New York: John Wiley.
- Stensrud, R. Self-actualization, in R. Corsini (Ed.). Wiley Encyclopedia of Psychology, New York: John Wiley.
- Stensrud, R. Environmental stress, in R. Corsini (Ed.). Wiley Encyclopedia of Psychology, New York: John Wiley.
- Stensrud, R. & Stensrud, K. Holistic health through holistic counseling: Toward a unified theory, *Personnel and Guidance Journal*, 62, 421-422.

1983:

- Stensrud, R. & Stensrud, K. Coping skills training: A systematic approach to stress management counseling, *Personnel and Guidance Journal*, 62, 214-218.
- Stensrud, R., & Stensrud, K. Teaching styles and learning styles of public school teachers, *Perceptual* and Motor Skills, 56, 414.

1982:

- Stensrud, R. Gilgen, A., & Koloc, A. Type A behavior pattern and Eastern versus Western belief systems in a U.S. sample, *Psychological Reports*, *50*, 445-446.
- Stensrud, R. & Stensrud, K. Transpersonal relations: Counseling for the "We" decade, *Counseling and Values*, 27, 27-35.
- Stensrud, R. & Stensrud, K. Counseling for health empowerment, *Personnel and Guidance Journal*, 60, 377-381.

- Stensrud, R. & Stensrud, K. Flexibility of response and the handicapped classroom, *Iowa Curriculum Bulletin*, *5*, 12-16.
- Stensrud, R. & Stensrud, K. Interpersonal stress as a consequence of being disabled, *Journal of Rehabilitation*, 47, 43-46.
- Stensrud, R. & Stensrud, K. Discipline: An attitude, not an outcome, Educational Forum, 45, 161-168.

Stensrud, R. & Stensrud, K. Counseling may be hazardous to your health: How we teach people to feel powerless, *Personnel and Guidance Journal*, *59*, 300-304.

1980:

Gilgen, A., Cho, J., & Stensrud, R. Eastern and Western perspectives in transpersonal belief systems, *Psychological Reports*, 47, 1344-1346.

Stensrud, R., Stensrud, K., & Stoddard, J. Locus of control for disabled and non-disabled college students, *Psychosocial Rehabilitation Journal*, *4*, 12-19.

Stensrud, R., & Stensrud, K. Attitudes toward successful individuals with and without histories of psychiatric hospitalization, *Psychological Reports*, 47, 495-498.

1979:

Stensrud, R., & Stensrud, K. The Tao of human relations, *Journal of Transpersonal Psychology*, 11, 75-82.

Stensrud, R. Personal power: A Taoist perspective, Journal of Humanistic Psychology, 19, 31-41.

Grant Awards

2019:

- Project LAUNCH: Mental health services to Head Start children and families. Substance Abuse and Health Services Administration.
- Rehabilitation Services Administration, Project Administrator. Long-term training in rehabilitation counseling.

2015:

Employment and Training Administration. Research/Training Lead. Disability Employment Initiative (Round 6).

2014:

Rehabilitation Services Administration, Principal Investigator. Long-term training in rehabilitation counseling.

2012:

Employment and Training Administration. Research/Training Lead. Disability Employment Initiative (Round 3).

2011:

Iowa Department of Education Division of Special Education. Principal Investigator. Use of and Capacity for Providing Evidence-Based Services Autism Services Through the Department of Education.

Iowa Department of Workforce Development. Principal Investigator. Green Construction and Manufacturing Worker Capacity Building Among Underrepresented Populations.

2010:

Iowa Department of Education Division of Special Education. Principal Investigator. Parental Satisfaction with Department of Education Autism Services.

2009:

Rehabilitation Services Administration. Project Administrator. Long-term training in job placement. Rehabilitation Services Administration Project Administrator. Long-term training in rehabilitation

2007:

counseling.

Office of Disability Employment Policy. Research Lead. Development of an instrument to assess employer cultures and disability. Research Contract.

Rehabilitation Services Administration, Project Administrator. Long-term training in rehabilitation administration.

2005:

Rehabilitation Services Administration, Project Administrator. Long-term training in job placement. Rehabilitation Services Administration, Project Administrator. Long-term training in rehabilitation counseling.

2004:

Rehabilitation Services Administration, Project Administrator. Long-term training in job placement.

Rehabilitation Services Administration, Project Administrator. Long-term training in rehabilitation counseling.

National Institute on Disability and Rehabilitation Research. Principal Investigator. Assessment of Navigation functions within One-Stop Rehabilitation Research and Training Center.

2002:

Rehabilitation Services Administration. Project Administrator. Long-term training in rehabilitation administration.

Rehabilitation Services Administration. Project Administrator. Demonstration transition school to work **2000:**

Rehabilitation Services Administration. Project Administrator. Long-term training in job placement. National Institute on Disability and Rehabilitation Research. Co-Principal Investigator. Research on effective employer strategies for recruiting and retaining people with disabilities.

Department of Labor. External Evaluator. Making One-stops accessible to people with disabilities.

National Institute on Disability and Rehabilitation Research. Principal Investigator. Research on effective employer strategies for recruiting and retaining people with disabilities. Field-Initiated Research.

Department of Labor. External Evaluator. Making One-stops accessible to people with disabilities. Workforce Incentive Grant.

1998:

Rehabilitation Services Administration. External Evaluator. Systems change in employment services for people with disabilities. Special Projects and Demonstrations Competition.

1997:

Rehabilitation Services Administration, Project Administrator. Long-term training in job placement

Rehabilitation Services Administration, Project Administrator. Long-term training in rehabilitation administration.

Rehabilitation Services Administration, Project Administrator. Long-term training in undergraduate education.

Administration for Children and Families, Project Administrator. Basic Head Start grant.

Administration for Children and Families, Project Administrator. Early Head Start startup grant. **1996:**

- National Institute on Disability and Rehabilitation Research. Principal Investigator. Experimental test of demand-side placement. Field-Initiated Research.
- Rehabilitation Services Administration. Research Director. Community Rehabilitation Program Rehabilitation Continuing Education Program. Subcontract for distance education and internet training.
- Rehabilitation Services Administration. Research Director. Distance Education Demonstration Project subcontract for needs assessment, training, and module development.

- Department of Education Office of Special Programs. Principal Investigator. Research and demonstration of an innovative transition model for incoming college freshmen with disabilities. Research and Demonstration Grant.
- Rehabilitation Services Administration. Project Administrator. Training of rehabilitation placement personnel.

Rehabilitation Services Administration, Project Administrator. Training of community rehabilitation agency administrative personnel.

1992:

- National Institutes of Mental Health. External Evaluator. Training of counselors of non-custodial parents. Research and Demonstration Grant.
- National Institutes of Mental Health. Principal Investigator. Evaluation of custodial and non-custodial parents' perceptions of family conflict. Research and Demonstration Grant.
- Department of Education. Office of Special Programs. Principal Investigator. Research and demonstration of an innovative career placement model for college graduates with disabilities. Research and Demonstration Grant.

1991:

- Rehabilitation Services Administration, Project Administrator. Training of rehabilitation placement personnel.
- Rehabilitation Services Administration, Project Administrator. Training of rehabilitation facilities personnel.

Selected Presentations

2019:

Stensrud, R. Designing and publishing articles in rehabilitation journals. NCRE Spring Conference, San Diego, CA, April 15.

- Stensrud, R. Collaboration and Co-Enrollment in WIOA Partner Agencies. Illinois Regional Partner Conference, Champaign, IL., February 20, 2018.
- Stensrud, R. Non-Profit Fundraising in the Age of Gofundme. American Association for the Advancement of Science, Las Vegas, NV, February 27, 2018.
- Stensrud, R. & Keast, D. Co-Enrollment and Consumer Satisfaction Among WIOA Partner Agencies. Mississippi Regional Partner Conference, Jackson, MS, March 8, 2018.
- Bruinekool, M., Gilbride, D., & Stensrud, R. The Enhanced Demand-Side Pipeline and Rehabilitation Services. National Council on Rehabilitation Education Spring Conference, Anaheim, CA, March 15, 2018.
- Stensrud, R. Childhood Trauma, Living Conditions, and the Identification of Psychographic Trauma Trap Zip Codes. United Way of Central Iowa OpportUNITY Conference, April 12, Des Moines, IA.
- Stensrud, R. HCBS Waiver and For-Profit MCOs. Necessary Legislative Changes. IA Association of Community Providers, May 7, Johnston, IA.
- Stensrud, R. Demand-Side Employer Services, Rehabilitation Services Administration WINTAC, May 24, Madison, WI.
- Stensrud, R. Co-Enrollment and WIOA, July 19, Jackson, MS.
- Stensrud, R. Trauma-Informed Counseling, American Assn. of People Supporting Employment National Conference, August 16, Des Moines, IA.

Groomes, D., & Stensrud, R. Value Chain Management and WIOA Employment Centers, September, 5, Oklahoma City, OK.

Stensrud, R. Co-Enrollment and American Job Centers, October 25, Waterloo, IA. **2017:**

- Stensrud, R. Women in Corrections: Where's All the Trauma Coming From. Prelude Behavioral Services Conference, Iowa City, IA, March 2, 2017.
- Stensrud, R. The Role of Rehabilitation Counseling Bulletin in the Age of CACREP. American Counseling Association Annual Convention, San Francisco, CA, March 17, 2017.
- Stensrud, R. Rehabilitation Placement and Employer Development: What Employers Have to Say. Central Iowa Works Job Placement Network, Des Moines, IA. May 3-5, 2017.
- Stensrud, R. Co-Enrollment under WIOA. Iowa Workforce Development Regional Training conference, Fort Dodge, IA. October 9, 2017.
- Bruinekool, M., Gilbride, D., & Stensrud, R. Rehabilitation Counselor Education: Current Practices and Future Directions. National Council on Rehabilitation Education Fall Conference, Washington, D.C. October 27, 2017.
- Stensrud, R. Co-Enrollment under WIOA. Iowa Workforce Development Regional Training conference, Burlington, IA. November 11, 2017.

2016:

Stensrud, R. Ethical Issues in Collaboration Under WIOA. Iowa State Plan Integration Conference. June 28, Des Moines, IA.

2015:

- Bruinekool, M., & Stensrud, R. Assessing Consumer Satisfaction with Multiple Collaborating Agencies. 8th Annual Summit on Vocational Rehabilitation Performance Management Excellence. September 11. San Diego, CA.
- Gilbride, D., Bruinekool, M., & Stensrud, R. Teaching our students how to understand and utilize social capital. NCRE/CSAVR/RSA National Fall Conference. October 20. Washington, DC.
- Stensrud, R. Disability and poverty: Studying intersectionality. PacRim Conference on Disability. May 18. Oahu, HI.
- Stensrud, R. What business expects from Vocational Rehabilitation. State Rehabilitation Council. August 4, Des Moines, IA
- Stensrud, R. The employment perspective on hiring people with disabilities. Manpower/Vocational Rehabilitation North Central Summit. October 16. Webcast.
- Stensrud, R. Integrated Resource Teams and Career Pathways under WIOA. Employment and Training Administration Disability Employment Initiative Lessons Learned.
- Stensrud, R. Evidence-based practices: Ethical considerations for practice. Iowa Rehabilitation Association Annual Conference.
- Stensrud, R., & Bruinekool, M. Serving Out of School Youth under WIOA. Iowa Workforce Development Board Retreat and Administration Conference. September 16. Johnston, IA.

2014:

- Stensrud, R. Employing people with mental illness. Association of People Supporting Employment. September 25.
- Stensrud, R., & Bruinekool, M. Social network analysis, social capital, and employment for people with disabilities. National Council on Rehabilitation Education. March 14.

- Stensrud, R. Program participation in employment services by people with disabilities: Looking at services as horizontal value chains. Iowa Rehabilitation Association Annual Conference. June 23.
- Stensrud, R. Knowledge translation and using practice guidelines to implement evidence-based practices. National Center for the Dissemination of Disability Research. March 28.

Stensrud, R. Employment options for people with disabilities living in rural areas. Iowa Central Point of Coordination Case Managers. Eldora, IA, February 15, 2011

2010:

- Bruinekool, M., & Stensrud, R. One-Stop accessibility: A systems change demonstration. NCRE/CSAVR/RSA Annual Conference. Washington, DC, October 19, 2010.
- Stensrud, R. Creating a Demand Side Organizational Culture in VR. Santa Fe, NM. Statewide Employment Conference, August 3, 2010.
- Stensrud, R. Disability only matters if it matters: Rehabilitation's role in business adopting universal design. Iowa Rehabilitation Association. October 22, 2010

2009:

- Ishi, H, Gilbride, D., & Stensrud, R. Students' reaction to a multicultural counseling immersion experience. American Counselor Education and Supervision. San Diego, CA, October 24, 2009.
- Stensrud, R. Social capital and rehabilitation: Getting jobs the way the experts do. Iowa Rehabilitation Association. Cedar Rapids, IA October 15, 2009

2008:

- Stensrud, R. Spiritual healing practices: Similarities between, Italy, Taiwan, Portugal, and the American Southwest. International Transpersonal Association, March 15, 2008, Rome, Italy.
- Vandergoot, D., & Stensrud, R. Program evaluation and the State-Federal Partnership. Summit on Program Evaluation. Salt Lake City, UT, September 12.

2007:

- Stensrud, R. What employers want from rehabilitation professionals. Iowa Rehabilitation Association Keynote Address. Marshalltown. October 26.
- Stensrud, R. he importance of employing people with disabilities in Iowa. Iowa Department of Human Rights Governor's Award Ceremony Keynote Address. Des Moines. October 5, 2007.
- Stensrud, R. The role of Disability Program Navigators in the One-Stop Employment Service System. North Central Workforce Development Regional Conference. Prairie duChien, WI. May 16, 2007.
- Stensrud, R., Transition issues for youth with significant mental illness. Hunter College Graduate School of Education. On line. May 14, 2007.
- Stensrud, R. What employers want from us. National Association of Workforce Development. Des Moines, May 1, 2007.
- Stensrud, R., Transition issues for youth with significant mental illness. Hofstra College Graduate School of Education. On line. April 16, 2007.
- Stensrud, R. Servicing ethnically diverse clients. Iowa Association of Workforce Development Professionals. Ottumwa, March 30, 2007.

2006:

Stensrud, R. Disability program navigators: research update--speech. Council of State Administrators of Vocational Rehabilitation. San Francisco, CA. November 13.

- Stensrud, R. What employers want from us. Iowa Association of Workforce Professionals. Council Bluffs, IA. October 26.
- Stensrud, R. Multicultural competencies in the Workforce Investment Act One-Stops. Regional Workforce Investment Partners. Atlantic, IA. October 9.
- Stensrud, R. Corporate culture and integrating people with disabilities into the workforce. Intergovernmental Council on Disability Research. Washington, DC. September 18.

- Keast, D., Stensrud, R., Maher, M., & Stoekel, S. How navigators can collaborate with Vocational Rehabilitation. ETA National Navigator Grantees Teleconference. February 16.
- Stensrud, R. Employer development is all about risk: disability and an economy in motion. Des Moines Society of Human Resource Management. Des Moines, IA. May 19.
- Stensrud, R. Research update on the impact of disability program navigators on One-stops. Council of State Administrators of Vocational Rehabilitation. Bethesda, MD. September 26.
- Stensrud, R. Study of disability program navigators' role in One-stops: AKA onion-ology. National Institute on Disability and Rehabilitation Research Scientific Review Committee. Bethesda, MD. September 25.
- Stensrud, R., & Parker, B. Faith-based and corrections partnerships: creating effective social networks for people exiting the criminal justice system. Milbrae, CA. September 13.
- Stensrud, R. There's practice and best practice: how to tell the difference. National Statewide Transition Planning conference, Minneapolis, MN. May 23.
- Stensrud, R., & Gilbride, D. Education in multicultural counseling and students' responses to immersion experiences. NCRE National Educator Conference, Tucson, AZ. February 18.

2004:

- Stensrud, R. Systems change to promote effective employer development. Rehabilitation Services Administration Best Practice Conference, Washington, D.C, August 11.
- Stensrud, R., & Keast, D. Disability program navigators: how it's working in Iowa and whether they are the right answer for you. Heartland Regional Workforce Development Conference, Topeka, KS, June 2.

2003:

Stensrud, R., Bruinekool, M., & Keast, D. Barriers faced by people with disabilities seeking to use Onestop services: universal design may be the answer. Heartland Regional Workforce Development Conference, Kansas City, MO. April 8.

- Stensrud, R. (2002). Strategies for changing how One-stops serve people with disabilities and employers. Statewide Systems Change Conference, Des Moines, IA., February 8.
- Stensrud, R. (2002). Consumers' and employers' perceptions of barriers to employment for people with disabilities. National SPI SSA/RSA Conference on Systems Change. Los Angeles, CA., March 14.
- Stensrud, R. (2002). Evaluating the quality of communication between consumers and employers involved in mentoring programs. Electronic Mentoring: Building Relationships Between Employers and Youth through Technology. Minneapolis MN., March 16.
- Stensrud, R. (2002). What employers want of One-stops if they are going to hire people with disabilities. Region XIII Regional Workforce Board, Council Bluffs, IA., March 27.

Stensrud, R. (2002). Modernist research methods and their limitations when assessing systems. Western Social Science Association. Albuquerque, NM. April 11.

- Stensrud, R., & Keast, D. (2002). Developing soft skills in at-risk youth: employers' message to youth programs. Iowa Collaborative for Youth Development. Des Moines, IA., April 18.
- Stensrud, R. (2002). Qualitative evaluation of employment systems in rehabilitation: triangulating consumer, employer, and provider perceptions. Leadership Forum. Kansas City, MO., April 27.
- Stensrud, R. (2002). Not by choice: rehabilitation services for international adoptees with disabilities. Providing Culturally Competent Disability Services to Persons Born in Other Countries: International Conference. Washington, D.C., May 7.
- Stensrud, R. (2002). Barriers to employment of people with disabilities: lessons learned from consumers, employers, and providers. International Association of Personnel in Employment Security State Annual Conference. Des Moines, IA. May 16.
- Stensrud, R. (2002). What employers and people with disabilities expect of One-stops: barriers to effective service. Region 16 Regional Workforce Investment Board. Burlington, IA., June, 24.
- Stensrud, R. (2002). Barriers to people with disabilities entering competitive employment: what consumers and employers tell us. Including Iowans with Disabilities in Our Workforce: ADA's 12th Anniversary! Ames, IA, July 25.

2001:

- Stensrud, R. (2001). "What consumers expect of employers, what employers expect of consumers." Presentation to Iowa Division of Vocational Rehabilitation Services, Workforce Development, Department of Human Services Joint Task Force on Systems Change for People with Disabilities Who Receive Public Assistance. Des Moines, IA, October 18,
- Stensrud, R. (2001). "Barriers to effective One-stop service to consumers and employers: recommendations for change. Region XVI Regional Workforce Investment Board. Burlington, IA, November 19.

2000:

- Stensrud, R. Labor market forces and their implications for Vocational Rehabilitation counseling. RSA/CSAVR/NCRE Annual Conference, Washington, DC. October 16
- Stensrud, R., & Gilbride, D. Achieving quality employment outcomes through demand-side placement. 2000 RSA National Employment Conference, Philadelphia, PA. September 12.
- Stensrud, R. & Gilbride, D. Making the Journal of Job Placement and Development Responsive to Association Members. National Rehabilitation Association, Cleveland, OH, September 6.
- Stensrud, R. Consumer and employer expectations for employment services. Iowa Association of Community Providers. Annual Conference, Des Moines, IA, June 27.

1999:

Stensrud, R. Barriers to Collaboration Among Local Rehabilitation Service Providers. President's Work Group on Disability National Conference. Washington, DC, June, 16-20.

- Stensrud, R., & Gilbride, D. Demand-side Job Development and Employment Outcomes. NCRE/CSAVR/RSA National Conference. Award Acceptance. Washington DC, June 1998.
- Stensrud, R. Getting on the Electronic Superhighway: An Internet Course in Placement. Region VII Issues Forum, Kansas City, MO, April 16, 1998.

- Stensrud, R., & Gilbride, D. The importance of research in understanding quality employment outcomes. National Council on Rehabilitation Education, Vancouver, WA, March 8, 1998.
- Stensrud, R., Gilbride, D., & Thomas, J. Demand-side job development: Findings from experimental research in state VR agencies. Alliance for Rehabilitation Counseling Annual Training Conference, Vancouver, WA, March 7, 1998.

Stensrud, R. Job placement on the Internet, Rehabilitation Association of Nebraska Annual Conference, Lincoln, NE April 14 - 15, 1997.

1996:

- Stensrud, R. Exemplary practice in pre-service education for employment outcomes. First National Conference on Achieving Employment Outcomes, Philadelphia, PA July 18, 1996.
- Stensrud, R. Getting on the information superhighway. Region VII Issues Forum, Kansas City, MO, April 23, 1996.

1995:

- Stensrud, R. Using the internet in vocational rehabilitation counseling. Iowa Job Placement Division Annual Conference, October 26, 1995, Des Moines, IA.
- Stensrud, R. Evaluating is selling: Program evaluation techniques that demonstrate your effectiveness. Association of Higher Education and Disability National Convention, July 22, 1994, San Jose, CA.
- Stensrud, R. Issues of licensure and certification in rehabilitation counseling. Midwest Regional Conference of the National Rehabilitation Association, June 26, 1995, Des Moines, IA.

1994:

- Stensrud, R. Problems and promise of distance learning in rehabilitation education. Invited presentation. National Council of State Administrators for the Blind Fall Conference, November 17, 1994, Washington, DC.
- Stensrud, R. Use of distance learning technologies and methodologies in rehabilitation counselor education. Invited NRCA presentation. National Rehabilitation Association, October 21, 1994, Washington, DC.
- Stensrud, R. Problems, issues, and innovative research methodologies in job placement and employer development. Invited ARCA Research Forum keynote address. American Counseling Association. April 25, Minneapolis, MN. 1994.

1993:

Stensrud, R. Rehabilitation counseling strategies in an age of empowerment. Iowa Rehabilitation Association, May 21, 1993, Des Moinees, IA.

Stensrud, R. Human resources needs in the area of rehabilitation placement. Rehabilitation Services Administration/National Council on Rehabilitation Education, April, 29, 1993, Washington, DC. **1992:**

- Gilbride, D., & Stensrud, R. Employers' response to the ADA: Being a rehabilitation consultant, National Association of Rehabilitation Professionals in the Private Sector, April 10, 1992.
- Stensrud, R. The profession of rehabilitation in the Republic of China, Chinese Nursing Association, January 5, 1992, Taipei, Taiwan, ROC.

- Stensrud, R. Conflict management in counseling organizations, Chinese Youth Association, Dec. 19, 1990, Taipei, Taiwan, ROC.
- Stensrud, R. Leadership in counseling organizations, Chinese Youth Association, Dec. 17, 1990, Taipei, Taiwan, ROC.

Stensrud, R. Counseling with troubled youth, Chinese Guidance Association, Dec. 16, 1990, Taipei, Taiwan, ROC.

Stensrud, R. Stress management, Chinese Guidance Association, Dec. 16, 1990, Taipei, Taiwan, ROC.

Stensrud, R. Rehabilitation placement and supported employment, Chinese Special Education Association, Dec. 15, 1990, Taipei, Taiwan, ROC.

- Stensrud, R. The transformation of value systems in contemporary society, Chinese Guidance Association, Dec. 15, 1990, Taipei, Taiwan, ROC.
- Stensrud, R. Critical factors facing prepaid healthcare, Group Health Foundation, March 10-11, 1990, St. Louis, MO.
- Stensrud, Robert & Stensrud, Richard. Systematic planning of hospital turnarounds, American College of Healthcare Executives, February 26-March 2, 1990, Chicago, IL.

1989:

Stensrud, R. Managing hospital turnarounds, Iowa Healthcare Financial Managers Association, July 27, 1989, Des Moines, IA.

1988:

Stensrud, R. Stress management in family systems, First Annual Institute for the Advancement of Counseling, June 8, 1988, San Francisco, CA.

1986:

Stensrud, R., & Arrington, B. Making your organization market driven, American College of Healthcare Executives, February 14, 1986, Chicago, IL.

1985:

- Stensrud, R. Holistic health and the implications of the healthcare revolution, American Association for Counseling and Development, April 5, 1985, New York City, NY.
- Stensrud, R. Social contracts in transformation: Respiritualizing America, American Association for Counseling and Development, April 4, 1985, New York City, NY.

1983:

Stensrud, Richard, & Stensrud, Robert. Health care in the U.S. and Portugal: Private payer or single payer comparisons. American College of Healthcare Executives, March 23, 1983, Lisbon, Portugal.

1981:

- Stensrud, R. Making change permanent: Motivation strategies for the rehabilitation process, The Art of Rehabilitation, September 29-30, 1981, St. Louis, MO.
- Stensrud, R. Beyond stress: Signals of distress, Iowa Association of Marriage and Family Counselors, January 23, 1981, Des Moines, IA.

1979:

Stensrud, R. The interpersonal dimension of holistic health, North Central Regional Conference of the Association for Humanistic Psychology. Minneapolis, MN.