



FREQUENTLY ASKED QUESTIONS ABOUT DART



Q: Where can I access the routes and schedules available?

A: You can access the routes online at www.dmmta.com or pick up a printed route map/schedule at all of the Pass outlets, including one here on campus in the D-Shoppe, or at the Des Moines metro's area Dahl's, Hy-Vee, and Younkers. Or, simply contact DART information at 515-283-8100.

Q: How do I select the route that I need to take?

A: Locate your starting point, and your arrival point. From this, follow the color of the route that will take you to your destination.

Q: Are there specific guidelines as a rider I should be aware of?

- A: Some recommendations from the Des Moines Metro Transit Authority (DMMTA)
- ✓ Be at the bus stop five minutes early to make sure you don't miss the bus.
 - ✓ Present your id as you enter the bus.
 - ✓ Remain seated as the bus is in motion
 - ✓ Take your newspapers, magazines, or other materials with you as you leave.
 - ✓ During the winter months, scrape snow or slush off of your shoes before entering.

Q: What are the different services that this program covers?

- A: **All of DART's:**
- ✓ Local Routes that serve all parts of Des Moines, 7 days a week
 - ✓ Express or Express plus routes serving all major suburban communities in Polk county
 - ✓ Shuttle Services (Urbandale On-call, West Des Moines On-Call, Regional On-Call, Downtown Shuttle)
 - ✓ "Bus-Plus" service for qualifies individuals with disabilities that cannot ride the regular service

Q: What services are not covered under the program?

- A: The only services not covered are:
- ✓ DART's Rideshare (Vanpool) services
 - ✓ DART's Special Event Services to the State Fair, Arts Festival, Wrestling Tournament, etc.

Q: Who is eligible for this benefit?

A: All faculty, staff, students, and retirees!

Q: How do I use this benefit?

A: One can either attach the sticker on your Drake id card or simply present your id card to the driver, and you can then enjoy the ride!

Q: Why would I want to do this?

- A: Some reasons include:
- ✓ Good for the environment
 - ✓ Cost savings for gas, tires, wear and tear on your car
 - ✓ Won't have to race cars in parking lots for parking spaces
 - ✓ Convenience of not having to scrape the snow and ice off of your car
 - ✓ Enjoy some relaxing time on the commute as opposed to tense time on I-235
 - ✓ It's FREE!

