

Resources for Study

DRAKE TELEMEDIA CENTER (DTC)

Located in the lower level of Meredith Hall, the Drake TeleMedia Center provides audio/visual (A/V) equipment to Drake faculty and staff, as well as the following services:

- Video and multimedia production
- DVD authoring and burning
- Electronic classroom design and installation
- Technology training
- Audio/Video teleconferencing

DTC is also the central programming point for The College Channel, seen citywide on cable channel 46. Residence Life Cinema and CampusNet teletext, both on-campus cable services, are also programmed and maintained by DTC. DTC provides multimedia and IT support to the School of Journalism and Mass Communication and the College of Business and Public Administration.

LIBRARIES

Cowles Library (<http://www.lib.drake.edu/>), the main library for the University, is an integral part of the learning experience for Drake students. Library collections and services serve as a primary resource for course work and research, and for the development of student information literacy skills. Librarians and staff are available to assist individual users, and offer a variety of instructional opportunities, including Library 046, a course designed to promote effective use of information resources and critical thinking.

The library is both a repository of content and a gateway to a vast array of print and electronic information. The collections include more than 550,000 books and journals, 94,000 federal and state government documents, 777,000 microform records, 80 electronic databases and approximately 16,000 scholarly online journals. The collections also include DVDs and music CDs, as well as a digital repository of scholarship and historical material unique to Drake. The library also provides interlibrary loan and document delivery services to obtain materials not owned by the library.

The library Web site serves as a portal to the online catalog and subject sources, including a wide variety of databases, indexes, full-text electronic journals, encyclopedias and other reference tools. Assistance can also be obtained through the Ask a Librarian virtual reference service. All of these services are accessible through the campus computer network, and to off campus users enrolled at Drake.

The building features an Information Commons that provides technology and service support, and a variety of different types of study spaces, including a grand reading room that has recently been restored. A wireless network supports laptop computer access to the Drake network from any seat in the library.

INFORMATION TECHNOLOGY

Technology is incorporated into all majors and many classes at Drake. In addition, all Drake residence rooms have high-speed connections to the Drake network and hence the Internet. Cable television and phone service are also available. A wireless network extends to all academic buildings, residence hall lounges, the Olmsted Center and Helmick Commons.

The Office of Information Technology also provides email, Blackboard (a class management system), online access to student records (courses, grades, financial status, etc.) Desktop services include a Help Desk for trouble-shooting, recommendations for student computer purchases, a computer purchase program, and a limited level of repair service. Free software includes the Microsoft Office suite, and Sophos anti-virus and anti-spam software. Instructional Technology Services provides consulting, training, and help with projects being developed in the Multimedia Studio.

For a full list of services and how to get them, visit the OIT web site at www.drake.edu/it.

OIT provides a variety of other services to students, as listed on the student page of the OIT Web site (<http://www.drake.edu/it/students.html>). Online services include course registration, address and phone number changes, checking grades, etc. Other services include access to discounted computer purchases, Microsoft Office software (for students working toward a degree) at no charge, and access to a Multimedia Development Studio. OIT also offers e-mail, Web hosting for student groups and a HelpDesk located in Carnegie Hall. Training in the use of Drake's IT resources and standard software is offered periodically.