

Karen L. Wallace

2507 University Ave.
Des Moines, Iowa 50311

515-271-2989
karen.wallace@drake.edu

EDUCATION

University of Iowa, Iowa City, Iowa

M.A., Library and Information Science, December 1994

- Passed comprehensive examination with distinction
- Inducted into Beta Phi Mu

B.A., Religion, with highest distinction, May 1993

- Studied on exchange at the University of Lancaster, England (1991–92)
- Inducted into Phi Beta Kappa, Order of Omega, and Phi Eta Sigma
- Awarded Sonia Sands Award for Excellence in Judaic Studies and Overall Academic Achievement, Ernest R. Johnson Memorial Prize, Sigma Kappa Scholarship Award (fall 1989, spring 1990, fall 1991), University of Iowa Foundation Honors Award, University of Iowa Presidential Scholarship, University of Iowa Freshman Honors Scholarship, and National Merit Finalist

EXPERIENCE

Drake University Law Library, Des Moines, Iowa

Circulation/Reference Librarian July 2000–present; Instructor of Librarianship, July 2000–May 2003; Assistant Professor of Librarianship, June 2003–May 2004; Associate Professor of Librarianship, June 2004–May 2006; Professor of Librarianship, June 2006–present.

- **Public Services**—Assist faculty, students and other patrons with reference questions, research needs, and general library usage. Collaboratively manage operation of Information Desk. Supervise and evaluate full-time Access Services Associate and, through May 2015, full-time Circulation Administration Assistant. Help train and supervise approximately five part-time student desk supervisors. Manage circulation operations, including system settings as Ex Libris Alma certified administrator. Promote library to its various constituencies. Through Aug. 2020, oversaw use of study and conference rooms.
- **Instruction**—Provide instruction to individuals, classes, and other groups, including *Drake Law Review* and *Drake Journal of Agricultural Law*. Helped design and continually modify instructional techniques for seminar courses and undergraduate law-related courses, significantly increasing library's presence in the classroom and co-curriculars. Co-taught 2-credit Information Literacy course fall 2009 and fall 2010. Co-created Advanced Legal Research: Iowa Law course, taught spring semesters of 2011–14 and J-Term 2016. Create and maintain instructional research guides (see https://libguides.law.drake.edu/prf.php?account_id=2207).
- **Stack Maintenance**—Ensure order, completeness, and currency of collection of over 400,000 volumes. Help supervise two to five part-time student shelvees. Oversee reserve operations.
- **Administration**—Actively participate in forming library policies and procedures. Active participant in strategic planning (chair 2002 Law Library Strategic Planning Committee; member 2003-04 Law School Strategic Planning Committee; member 2019–present ongoing planning committee, chair, 2019 execution subcommittee; member, 2004–05 and 2010–12 Law School Self-Study Committees). Served on ILS migration committees (2001–02 from DRA to Sirsi and 2015-16 from Sirsi to ExLibris) and Law Library tenure committees (2007–17, 2020–21; chair, 2014–15 and 2016–17).

American Judicature Society, Des Moines, Iowa

Researcher, March 2004–September 2004; March 2005–Dec. 2009

Wrote and updated the sections of the National Jury Center Web site linked under “Juror Orientation.” Performed additional research, as needed. Suggested and located relevant content for other sections of the site. Helped edit the entire site for its initial launch. The site won the CivicMind Award (November 2004) for improving education about the legal system and enhancing civic participation.

Des Plaines Public Library, Des Plaines, Illinois

Head of Community Services, January 1999–June 2000

- Management and staff services—Led department operations, including Mobile Library service, disability services, community outreach, employee orientation, and volunteer program; hired, trained, supervised, and evaluated staff of four; prepared special departmental budget requests; actively participated in library management team that made and implemented library-wide policies and other decisions; organized and led the staff fun committee (for stress reduction and team building).
- Community services—Selected, evaluated, and maintained literacy and Mobile Library collections; oversaw \$26,500 budget; served on the Oakton Community College Literacy Coalition and the Des Plaines Healthy Community Partnership; wrote and implemented two successful state grants for assistive technology and literacy materials; scheduled and promoted Mobile Library stops and events; assisted patrons on the Mobile Library and, on a substitute-basis, at the reference desk; promoted and provided services and referrals for patrons with disabilities; represented the library at select community events; prepared and presented youth storytimes outside the library.

Received superior performance evaluations, emphasizing dedication, thoroughness, initiative, and abilities to manage change and solve problems.

Park Ridge Public Library, Park Ridge, Illinois

Outreach Librarian, January 1995vDecember 1998

- Outreach services—Coordinated annual community open house, which drew 60–80 exhibitors and 300–400 attendees per year; coordinated Mobile Library service and promotion; provided services, assistive technologies, and referrals for patrons with visual, physical and auditory impairments; created and presented programs for community groups and nursing home residents; led book discussions outside of the library.
- Volunteer services—Supervised volunteer program and 29 departmental volunteers; expanded program and increased volunteers from 21 to 65.
- Adult services—Assisted patrons in Reader Services department with information needs and in searching the Internet, catalog, and CD-ROMs; provided active and passive reader's advisory services; selected, maintained, and promoted large print and adult literacy collections; led discussion groups; served on the library's technology committee, a city work group to improve interdepartmental relations, a multi-city literacy coalition led by Oakton Community College and several *ad hoc* committees.

Consistently received superior performance evaluations, emphasizing a strong service-orientation, ability to work well with co-workers and patrons, innovative thinking, and adaptability.

University of Iowa, School of Library and Information Science, Iowa City, Iowa

Research and teaching assistant, May 1993–December 1994

Organized and conducted literature searches; edited manuscripts; identified relevant course topics, located and screened readings, and prepared list of resources for new adult services class; taught PageMaker

Reference worker, August 1992–December 1992 and August 1994–December 1994

Answered bibliographic verification and reference questions generated through statewide network

Undergraduate Scholar Assistant, August 1992–May 1993

Performed online and print literature searches; gathered, evaluated, and organized information

University of Iowa Hospitals and Clinics, Patients' Library, Iowa City, Iowa

Volunteer, May 1994–August 1994

Wrote collection development policy; helped staff library; weeded the young adult collection

PUBLICATIONS

Books

Legal Analysis and Writing: An Active-Learning Approach and accompanying teacher's manual. Wolters Kluwer, 2020. (with Danielle Shelton and Melissa Weresh).

Iowa Legal Research and accompanying teacher's manual. 2d. Carolina Academic Press, 2016. (with John Edwards & Melissa Weresh).

Legal Research Supplement: Exercises on Lexis Advance. Student and teacher versions, 4th eBook ed., LexisNexis 2015 (with Melissa Weresh).

Legal Research Supplement: Exercises on Lexis Advance. Student and teacher versions, 3d eBook ed., LexisNexis 2014 (with Melissa Weresh).

Legal Research Supplement: Exercises on Lexis Advance. Student and teacher versions, 2d eBook ed., LexisNexis 2014 (with Melissa Weresh).

Legal Research Supplement: Exercises on Lexis Advance. Student and teacher versions, eBook ed., LexisNexis 2013 (with Melissa Weresh).

Iowa Legal Research and accompanying teacher's manual. Carolina Academic Press, 2011. (with John Edwards, Sara Lowe & Melissa Weresh).

The Responsive Public Library: How to Develop and Market a Winning Collection. 2d. Englewood, CO: Libraries Unlimited, 2002. (with Sharon L. Baker)

Journal Articles

"Assessing Heinonline as a Source of Scholarly Impact Metrics," https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3974109 (with Rebecca Lutkenhaus and David Hanson).

"Measuring Scholarly Impact in Law," 28 *Widener L. Rev.* ___ (forthcoming May/June 2022), <https://ssrn.com/abstract=3938998> (with Rebecca Lutkenhaus).

"Assessing the Effectiveness of Single-Session Legal Research Skill Instruction through Pre- and Post-Testing: A Case Study," *Law Library Journal*, 107, no.1 (Winter 2015): 57–78. (with Rebecca Lutkenhaus). (Publication is refereed.)

"Does the Past Predict the Future?: An Empirical Analysis of Recent Iowa Supreme Court Use of Legislative History as a Window into Statutory Construction in Iowa," 63 *Drake L. Rev.* 239 (2015). (Cited by the Iowa Supreme Court in *Brakke v. Iowa Department of Natural Resources* 897 N.W.2d 522 (2017) and *Doe v. State*, 943 N.W.2d 608, 616 (Iowa 2020).)

"HeinOnline and Law Review Citation Patterns," *Law Library Journal*, 103, no. 1 (Winter 2011): 55–70. (with M. Sara Lowe). (Publication is refereed.)

"Creating an Effective New Employee Orientation Program," *Library Leadership and Management* 23, no. 4 (Fall 2009): 168–76. (Publication is refereed.)

"Marketing Mindset: Focusing on the Customer from Technical Services to Circulation." *Feliciter* 53, no. 3 (2007): 126–29.

"Beyond the Newsletter: Concrete Guidelines and Innovative Ideas for Effective Promotion." *Public Libraries* 43, no. 3 (May/June 2004): 177–181.

Newsletter Articles

"Message from the President," *MAALL Markings*, 28, no. 4 (Sept. 2019): 3–4.

"Message from the President," *MAALL Markings*, 28, no. 3 (June 2019): 5–6.

"Message from the President," *MAALL Markings*, 28, no. 2 (March 2019): 8–9.

"Engage, Explore, Breathe, Act, and Have Fun While You're at It," *MAALL Markings*, 28, no. 1 (Dec. 2018): 1–3.

"Message from the President," *MAALL Markings*, 28, no. 1 (Dec. 2018): 14.

“Message from the Vice-President,” *MAALL Markings*, 27, no. 4 (Sept. 2018): 11.

“Message from the Vice-President,” *MAALL Markings*, 27, no. 3 (June 2018): 9–10.

“Message from the Vice-President,” *MAALL Markings*, 27, no. 2 (March 2018): 8–9.

“Somebody Pinch Me,” *MAALL Markings*, 23, no. 2 (March 2014): 4–5.

“Hiring with Less Stress and More Success: Tips from the Field,” *MAALL Markings*, 21, no. 3 (June 2012): 1, 6–11.

Online Tutorials

Using the Iowa Legislature Website. 18-part video series embedded in the Iowa legislature website, published 2018–19. Complete series at <https://www.youtube.com/playlist?list=PLr2LKOJxsQug6GJ8xuBQ2xLF0BIrPLaZt> (with Emily Kramer).

Iowa Primary Resources. CALI, originally published May 2011, revised August 2014, Jan. 2018; June 2019. <http://www.cali.org/lesson/8995> (with John D. Edwards, M. Sara Lowe, and Melissa H. Weresh).

Iowa Secondary Sources. CALI, originally published May 2011, revised September 2014, Jan. 2018; June 2019. <http://www.cali.org/lesson/9015> (with John D. Edwards, M. Sara Lowe, and Melissa H. Weresh).

Evaluating Web Sites. CALI, revised June 2019. <https://www.cali.org/lesson/817> (building off prior work of Susan Llano, Erin Murphy, and Michelle Cosby).

Legal Research 101: The Tools of the Trade. CALI, revised June 2019. <https://www.cali.org/lesson/568> (building off prior work of Sheri H. Lewis).

Finding Agency Adjudicative Materials, (2021) <https://www.youtube.com/watch?v=MfYeWIPtgCo>

Finding Cases That Have Interpreted a Federal Regulation Using a Citorator, (2017), <https://www.youtube.com/watch?v=nymXKDZwOWM>

Reference Works

“Iowa” in *State Online Legal Information*. American Association of Law Libraries, 2017 edition. Latest version available at <http://community.aallnet.org/digitalaccesstolegalinformationcommittee/stateonlinelegalinformation/iowa>.

“Iowa” in *State Online Legal Information*. American Association of Law Libraries, 2016 edition. Latest version available at <http://community.aallnet.org/digitalaccesstolegalinformationcommittee/stateonlinelegalinformation/iowa>.

“Iowa” in *Update to State-by-State Report on Authentication of Online Legal Resources*. Chicago: American Association of Law Libraries, 2010.

“Nebraska” in *Update to State-by-State Report on Authentication of Online Legal Resources*. Chicago: American Association of Law Libraries, 2010.

“Iowa” in *State-by-State Report on Authentication of Online Legal Resources*. Chicago: American Association of Law Libraries, 2007.

“Nebraska” in *State-by-State Report on Authentication of Online Legal Resources*. Chicago: American Association of Law Libraries, 2007.

PRESENTATIONS AND POSTER SESSIONS

- “Keeping Track: Citation Counts and Scholarly Impact,” Mid-America Association of Law Libraries Virtual Meeting, October 28, 2021 (with Benjamin Keele and Margaret Kiel-Morse).

- “Breaking the Ice,” Mid-America Association of Law Libraries Virtual Meeting, November 4, 2021 (with M. Sara Lowe).
- “Work in the Time of COVID-19: Shift Happens,” Mid-America Association of Law Libraries Virtual Meeting, October 15, 2020 (with Sandy Placzek, Allison Reeve Davis, and Sarah Kammer).
- “Answering the Call for Wellness in the Legal Profession,” American Association of Law Libraries (AALL) Annual Conference, July 14–16, 2019, Washington, D.C.
- “Challenging Conventional Wisdom: Using Empirical Research to Help Yourself and Others,” Mid-America Association of Law Libraries Annual Meeting, October 13, 2018, Memphis, TN (with Stefanie Pearlman).
- “Strategically Responding to the Call to Improve Mental Health in the Legal Profession,” Mid-America Association of Law Libraries Annual Meeting, October 12, 2018, Memphis, TN.
- “It’s Hard to Collaborate with Your Foot on My Throat,” Mid-America Association of Law Libraries, Law Librarians Association of Wisconsin, Michigan Association of Law Libraries, Minnesota Association of Law Libraries, and Chicago Association of Law Libraries Joint Annual Meeting. Oct. 19, 2017, Milwaukee, WI (with Rebecca Lutkenhaus).
- “Legal Research Using the Iowa General Assembly Website,” Drake University Continuing Legal Education webcast, July 13, 2017 (with Rebecca Lutkenhaus).
- “LibGuides Best Practices,” Mid-America Association of Law Libraries Annual Meeting, October 14, 2016, Oklahoma City, OK (with Susan Boland, Pam Crawford, Erika Cohn, and Corie Dugas).
- “Affective Legal Research: Connecting Emotions with the Research Process,” Mid-America Association of Law Libraries Annual Meeting, October 18, 2013, Omaha, NE.
- “Interdisciplinary Citations in Law Review Articles: Implications for Librarians, Law Students, & Library Collections,” July 21–24, 2012. American Association of Law Libraries (AALL) Annual Conference, Boston, MA (with M. Sara Lowe).
- “Why Can’t We Have Them at Hello? Overcoming Obstacles to Library Orientation for New Attorneys and Law Faculty Members.” Mid-America Association of Law Libraries Annual Meeting, November 3, 2011, Lawrence, KS (with Deborah Grimm).
- “What if You Don’t Have a Whole Semester?” Mid-America Association of Law Libraries Annual Meeting, October 15, 2010, Iowa City, IA (with M. Sara Lowe).
- “Finding Legal Information.” Drake Excellence in Learning presentation, Oct. 21, 2009 and Feb. 25, 2010, Des Moines, IA (with Sue Lerdal).
- “Congratulations! You’ve Hired Someone. Now What?” Drake Excellence in Learning presentation, April 23, 2008, Des Moines, IA.
- “Congratulations! You’ve Hired Someone. Now What?” Mid-America Association of Law Libraries Annual Meeting, November 2, 2007, Lincoln, NE.
- “At the Top of the Rise: Government Web Sites That Have Met the Challenge.” American Association of Law Libraries presentation, July 15, 2007, New Orleans, LA (with Terrye Conroy, Warren Rees, Jane Edwards, and Joan Shear) (Also served as program coordinator and moderator).
- “Congratulations! You’ve Hired Someone. Now What?” Drake Excellence in Learning presentation, February 15, 2007, Des Moines, IA.
- “New Employee Orientation.” Special Libraries across the Metro meeting presentation, January 16, 2007, Des Moines, IA.
- “The Visible Librarian.” Special Libraries across the Metro meeting presentation, April 12, 2006, Des Moines, IA.
- “Basic Legal Reference.” Central Iowa Library Service Area continuing education three-credit course, November 10, 2005, Des Moines, IA (with Sue Lerdal and Cheryl Gritton).
- “Marketing Safari.” LACONI (Library Administrators’ Conference of Northern Illinois)-Outreach, Promotion, and Programming section seminar, Oct. 22, 2004, Orland Park, IL.

- “Legal Ease.” Central Iowa Library Alliance meeting, April 20, 2004, Des Moines, IA.
- “Collection Development in the Responsive Library.” (Presented at two sessions). Delaware Library Association 2003 Annual Conference, May 16, Wilmington, DE.
- “Promotional Principles and Practices.” Central Iowa Library Alliance meeting, April 29, 2003, Urbandale, IA (with Jan Kaiser).
- “Just the FAQs: Answers to Your Most Frequently Asked Legal Research Questions,” Iowa Library Association—Association of College and Research Libraries section 2002 Spring Conference, April 19, Newton, IA (with David Hanson and Rebecca Lutkenhaus).
- “Out of the Building, but Not Out to Lunch,” 2000 *Reaching Forward* Conference of Library Assistants, April 14, Rosemont, IL (with Karolyn Nance).
- “Original Programming for Seniors.” LACONI (Library Administrators’ Conference of Northern Illinois)-Outreach, Promotion, and Programming section seminar, Feb. 27, 1998, Western Springs, IL.

PROFESSIONAL PARTICIPATION, SERVICE, AND RECOGNITION

- 2019–20 Friend of the Law Review, awarded by the members of the *Drake Law Review*
- 2013–14 Friend of the Law Review, awarded by the members of the *Drake Law Review*
- 2013–14 Friend of the Journal, awarded by the members of the *Drake Journal of Agricultural Law*
- 2008–09 Friend of the Journal, awarded by the members of the *Drake Journal of Agricultural Law*
- 2006–07 Friend of the Law Review, awarded by the members of the *Drake Law Review*
- American Association of Law Libraries, Member, 2000–present. Legal Information Services to the Public Special Interest Section, Member, 2001–present. Foreign, Comparative, and International Law Special Interest Section, Member, 2001–2016. Access to Electronic Legal Information Committee, Member, July 2005–July 2007.
- Mid-America Association of Law Libraries, Member, 2000–present. Executive Board Member: Immediate Past President, 2019–20; President, 2018–19; Vice-President/President-Elect, 2017–18; Member-at-Large, 2007–09. Vision Planning Task Force, Chair, 2019–20. 2004 Annual Meeting Local Arrangements Committee Co-Chair, 2003–04. Newsletter Committee, News from Other Chapters co-editor, 2006–09. Membership Committee, Chair, 2009–14. Grants Committee, Member, 2004–08. Nominations Committee, Member, 2001–03, 2008–09; Chair, 2001–02, 2008–09, 2019–20. Education Committee, 2016–18, Chair 2017–18.
- Special Libraries across the Metro, Steering committee member, 2005–07.
- LACONI (Library Administrators’ Conference of Northern Illinois)-Outreach, Promotion, and Programming—Board member, 1995–96, 1997–2000; Secretary, 1998–2000. Organized and led *ad hoc* committee that created an original programming resource guide for interlibrary resource sharing, 1998–99.
- North Suburban Library System Diversity Committee, Member, 1999–2000
- Leadership Institute at Snowbird, one of 32 nationally selected participants, July 30–Aug. 4, 1998, Snowbird, Utah.
- American Library Association, Member, 1994–2000.

UNIVERSITY AND COMMUNITY SERVICE

- Editor of Drake Law School’s two site evaluation questionnaires and school narrative for American Bar Association re-accreditation visit and Association of American Law Schools membership review, 2020–21.
- Drake Law School Assessment Committee, 2015–18
- Drake Law School Mental Health Awareness Task Force, 2016–19
- Drake Alma Migration Team, 2015–16
- Drake Law School *ad hoc* Career Development/Alumni Committee, 2014

- Drake Law School Curriculum Committee, 2013–14, 2019–20.
- Drake Law School Self-Study and American Bar Association Site Visit Committee, 2004–05, 2010–11
- Drake Law School *ad hoc* committee that prepared Drake’s winning application for the ABA’s E. Smythe Gambrell Professionalism Award, 2008
- Drake Law School Strategic Planning Committee, 2003–04
- Drake Law School United Way Campaign Ambassador, 2017
- Phi Beta Kappa, Gamma chapter of Iowa (Drake University), Secretary, 2006–07, 2008–12, 2016–18, 2019–present; Vice President, 2018–19; de facto President, May 2017–Oct. 2017; selection committee member, 2006–12, 2014–15, 2016–2020; chair, subcommittee on member selection, 2017–18 (updated and documented selection criteria and chapter procedures; facilitated committee information sharing and digitized files)
- Drake University Honorary Degree & Drake Medal Committee, 2008–10, chair 2009–10 (committee re-wrote procedures during my tenure as chair)
- Drake University Hearing Panel, 2004–06
- Drake National Alumni Scholarship Program Selection Committee, 2004, 2005, 2010, 2017.
- Drake Board of Tellers, 2002–03
- Drake “Bucks or Books” Book Drive Committee Chair, 2002
- National Library Week Planning Committee Co-Chair, 2001–05, member 2006
- Cowles Library Marketing Committee, spring semester 2003
- Library Collaboration Committee, March 2001–August 2001
- Des Moines Public Schools, Middle School Advisory Committee, 2014–15; school volunteer, 2005–07, 2008–10, 2014–20
- Grand View Lutheran Church, Staff Support Committee, member, 2005–07